



BUSINESS ENABLING REFORMS ACTION PLAN, 2024

SABER Champion: Patience Ranami Abah Esq - Director General, Bayelsa Investment Promotion Agency

Contributing Entities:

1. Bayelsa Geographical information systems (BGIS)
2. Bayelsa Inland Revenue Service (BIRS)
3. Federal Inland Revenue Service (FIRS)
4. Corporate Affairs Commission (CAC)
5. Nigeria Immigration Service, Nigeria Custom Service
6. Ministry of Trade, Industry & Investment
7. Public-Private Partnerships (PPP) Office
8. Ministry of Justice
9. Bayelsa State House Of Assembly
10. Public Private Partnership Office
11. Yenagoa Chamber of Commerce Industry, Mines and Agriculture (YECCIMA)
12. Bayelsa Electricity Distribution Company
13. Ministry of Power
14. Ministry of Work
15. Government House
16. Ministry of Lands, Housing and Urban Development

Date of Approval by State Executive Council:

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BUSINESS ENABLING REFORM ACTION PLAN, 2024 - BAYELSA STATE

S/N	Business Enabling Reform Area	Reform Objective	Action Steps	Description & Key Targets	Beneficiaries	Responsible MDA	Contributing MDA	Estimated Costs	Planned Start Date	Planned End Date
1.	Improved Efficiency in Property Registration	Self-service for Certificate of Occupancy (CofO) Application	<ol style="list-style-type: none"> Develop web portal for CofO application. Train staff on management of digital application Organize public workshop on usage of the portal Conduct pilot phase and application testing 	The general public can apply for CofO without visiting the physical Land Registry, through electronic means.	Investors, business person, general public	Bayelsa Geographic Information Systems	Ministry of Lands, Housing & Urban Development	₦75,000,000.00	25/01/2024	31/12/2024
2.	Improved Investment Promotion Environment	Implement One-Stop Investment and Doing Business Centre (OSIDBC)	<ol style="list-style-type: none"> Contact relevant Federal and State business facilitator agencies and propose partnership. Sign partnership agreements with relevant State and Federal business facilitator agencies for service provision at the OSIDBC. Setup physical workspaces at the OSIDBC for operation of partner agencies. 	Facilitation of access to services provided by business enabling agencies such that business persons do not have to visit multiple offices for business services.	Investors, business person, general public	Bayelsa Investment Promotion Agency	Corporate Affairs Commission, Bayelsa Inland Revenue Service (BIRS), Federal Inland Revenue Service (FIRS), Bayelsa Geographical information systems (BGIS), Nigeria Immigration Service, Nigeria Custom Service, Ministry of Trade, Industry & Investment, Public-Private Partnerships (PPP) Office	₦100,000,000.00	25/01/2024	30/12/2024

			<ol style="list-style-type: none"> 4. Organize sensitization sessions to inform business community about the OSIDBC 5. Commission OSIDBC for operations 							
		Enact Ease of Doing Business Law	<ol style="list-style-type: none"> 1. Organize sensitization campaigns at each local government and rural levels 2. Engage with State House of Assembly Committee on Trade, Industry & Investment 3. Send Executive Bill to State House of Assembly 4. Pass the Bill into Law 	Provide clarity and transparency to investors and business community on government incentives, policies and investment protection mechanisms.						
3.	Simplified State Business Tax & Levy Collections	Elimination of unlawful collection of taxes and levies.	<ol style="list-style-type: none"> 1. Setup electronic payment channels for revenue collection 2. Train staff on new tax collection protocol 3. Setup designated haulage 	This will put an end to arbitrary and unlawful taxes, revenue collections and multiple taxation.	Business persons, general public	Bayelsa Internal Revenue Service	Ministry of Finance, Ministry of Trade, Industry & investment, BIPA, Government House	₦ 200,000,000.00	25/01/2024	31/12/2024

			inspection and pay-point centres							
4.	Quick determination of commercial disputes	Provision for prompt, simple and inexpensive judicial determination of small civil disputes	<ol style="list-style-type: none"> 1. Carry out sensitization workshops to ensure public awareness of the already existing Small Claims Courts and their benefits. 2. Establish at least one Small Claims Court in each Local Government Area 3. Obtain feedback from litigants who have used the Small Claims Court on level of satisfaction 	The general public will be able to achieve faster resolution of small civil disputes without the otherwise expensive and painstaking procedures of filing such cases.	Business Owners, General public	Ministry of Justice			08/01/2024	31/12/2024
5.	Development of effective PPP framework	Strengthen existing Private Sector participation and coordination	1. Organize quarterly Private Sector consultation meetings	Traders and business owners will be provided with channel(s) to lodge trade related complaints/grievances and have them promptly addressed.	Investors, Traders, Business Owners	Bayelsa Investment Promotion Agency			01/03/2024	31/12/2024
6.	Increased fiber optic network deployment and access to broadband	This reform will ensure transparency and access to government-to-business information for broadband and fibre optic companies.	1. Publish process of obtaining Right Of Way (ROW) including costs and timeframe on IPA website	Achieve Transparency and access to information for broadband and fibre optic companies.	Business Owners	Ministry of Science and Technology	Bayelsa Investment Promotion Agency		01/03/2024	31/12/2024

7.	Increased Transparency of official fees and procedures	This initiative will allow easier access to information about procedures and fees of government-to-business services, for starting and doing business in the state.	1. Publish official fees and procedures for Ministry of Lands, Bayelsa State Geographic Information System, Ministry of Science and Technology, Board of Internal Revenue, Ministry of Finance.	Information about doing business in the state should be more accessible.	Business Owners, General public	Bayelsa Investment Promotion Agency	Ministry of Lands, Bayelsa State Geographic Information System, Ministry of Science and Technology, Board of Internal Revenue, Ministry of Finance		01/03/2024	31/12/2024
8.	Improved domestic and external trade competitiveness	Elimination of illegal haulage fees and charges, and provision of Grievance Redress Mechanism (GRM)	1. Provide Operational Budget for existing 2. Setup SCEP GRM 3. Publish haulage and other business related fees and levies on relevant state official websites and other public enlightenment mediums.	Traders and business owners will be provided with channel(s) to lodge trade related complaints/grievances and have them promptly addressed.	Traders, Business Owners	Ministry of Trade, Industry and Investment	Bayelsa Investment Promotion Agency	N50,000,000.00	01/03/2024	31/12/2024

